

Paul S. Williford

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Performance Profile

Extensive experience as an academic librarian, more than 20 years at the university level.

Skill at providing reference and instruction services using remote interfaces.

Collaborative, inclusive work ethic with a strong customer service orientation.

Expertise in implementation and maintenance of library management systems, discovery services, and electronic resources interfaces.

Ability to program utilities to provide functionality missing from current software/services.

Core Competencies

Library Management Systems – *ExLibris Alma/Primo VE, ExLibris Aleph*

Electronic Resources Administration – *EBSCO, ProQuest, Gale, other platforms/publishers*

Library & Education Applications – *LibGuides, LibChat, Canvas, Navigate360*

Web Programming – *HTML5, ColdFusion, PHP, Javascript, CSS*

Other Programming Languages – *Java, Visual C++, Visual Basic*

Database Systems – *Microsoft SQL Server, MySQL*

Desktop Applications – *Microsoft Office, Adobe Suite, Zoom*

Professional Experience

Emerald Coast Library Director, [University of West Florida](#), Fort Walton Beach, FL, 2008-2024

Managed the collections and services of the [UWF Emerald Coast branch campus library](#). Supervised full-time and part-time staff. Provided in-person and virtual reference assistance to university students, faculty and staff. Conducted workshops in the use of print and electronic resources. Developed and maintained online research guides. Managed and problem-solved UWF Libraries' user interfaces with the library discovery service, subscribed databases and online journals. Created web utilities for UWF Libraries using ColdFusion and Microsoft SQL Server as needed. Updated the Emerald Coast Library website. Served on statewide [User Interfaces Standing Committee](#). Named [Librarian Emeritus](#) in 2025.

Librarian / Help Desk Manager, [Rhodes College](#), Memphis, TN, 2005-2008

Provided reference assistance to college students, faculty and administration. Assisted students, faculty and staff with computer problems. Programmed and maintained ITS and library web pages. Created programs for special college projects utilizing PHP/MySQL, Visual C++, and Visual Basic. Provided one-on-one and classroom training for technology issues. Participated in campus-wide committees. Supervised workers at the Help Desk.

Electronic Resources Librarian, [University of West Florida](#), Pensacola, FL, 2000-2005

Coordinated the migration to a new library management system. Programmed and maintained the library website. Ensured quality control for content provided by other webpage authors. Created original CGI scripts and ColdFusion pages for special website functionality. Ensured license and copyright compliance with online databases and negotiated contracts with electronic content providers. Planned and implemented special automation projects for the library. Oversaw digitization of special collections materials. Provided reference assistance to university students, faculty and administrators. Conducted workshops in the use of print and electronic media. Served as a channel administrator for the university's web portal.

Please inquire for professional experience prior to 2000.

Professional Organizations

[Editorial Freelancers Association](#) (2025-)

[American Library Association](#) (1987-1993, 2003-2005, 2010-13, 2015-2024)

[Association of College and Research Libraries](#) (2003-2005, 2010-13, 2015-2024)

[Florida Association of College and Research Libraries](#) (2015-2024)

[Beta Phi Mu](#) (1987-)

Education

Coursework in Copy Editing and Proofreading – [Udemy](#), 2025

Coursework in Visual Basic, Visual C++, Java – [Southwest Tennessee Community College](#), Memphis, TN, 1998-1999

Coursework in Computer Programming, Data Structures, Software Analysis & Design – [Rhodes College](#), Memphis, TN, 1997-1998

M.S.L.S. – [University of North Carolina](#), Chapel Hill, NC, 1988

Dean's Achievement Award for Best Master's Paper

Beta Phi Mu International Honor Society

B.A. *cum laude* in Psychology/Religious Studies – [Rhodes College](#), Memphis, TN, 1982

References

[Stephanie Clark](#)

Dean of Libraries

[University of West Florida](#)

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Melissa Gonzalez

Reference Librarian / Collection Development

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Britt McGowan

Reference Librarian / Interlibrary Loan

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